



PC Electric

# CONNECTIONS

MEMBER NEWSLETTER

NO. 19 May/June 2021 Price Free [www.pcemc.org](http://www.pcemc.org)

## ARE YOU PREPARED FOR STORM SEASON?

**HURRICANE SEASON BEGINS JUNE 1**

- ✓ **Get Hurricane Ready**
- ✓ **Prepare For Extended Outages When Using Medical Equipment**
- ✓ **How Power Is Restored**

**Connections Magazine is the official publication of PC Electric**

2506 False River Drive  
P.O. Box 160  
New Roads, LA 70760  
225.638.3751 Phone  
800.738.7232 Toll Free  
www.pcemc.org

### **BOARD OF DIRECTORS**

#### **DISTRICT 1**

Al Ewing

#### **DISTRICT 2**

Jimmy Ewing, Jr., President

#### **DISTRICT 3**

George G. LaCour, Jr., Vice President

#### **DISTRICT 4**

Ralph B. Chustz, Sr., Secretary/Treasurer

#### **DISTRICT 5**

Brenda Hurst

#### **DISTRICT 6**

Eric Elliott

#### **DISTRICT 7**

Chris Settoon

### **EXECUTIVE STAFF**

#### **Myron A. Lambert**

General Manager

#### **Craig Magruder**

Operations Manager

#### **James Jewell**

Manager of Finance and Administration

#### **Lisanne Labatut**

Executive Administrative Assistant & H.R. Manager

#### **Chad Nichols**

Safety Training & Projects Coordinator

#### **Jill Copeland**

Manager of Member Services and Communications



**FEELING LUCKY? LOOK FOR YOUR ACCOUNT NUMBER TO WIN A BILL CREDIT!**

If you see your account number published inside this issue, call PC Electric by June 30, 2021 to receive a \$25 credit on your bill. Your account number can be found on your bill statement.

***GOOD LUCK!***



## **Preparing for extended outages using medical equipment**

If you or someone you care for uses medical equipment that requires electricity, get prepared now to know what to do in the event of an extended power outage. During a storm, PC Electric must follow strict guidelines as to when we can dispatch crews to safely restore power to our members.

Some outages, however, can create situations that require an extended time to resolve. These kinds of outages can be especially worrisome for members with (Lucky number 1164000) special medical needs. If you use life-sustaining medical equipment that depends on electricity for operation, such as oxygen generators, kidney dialysis machines, or respirators, it's important to put together a plan for a power outage before it happens.

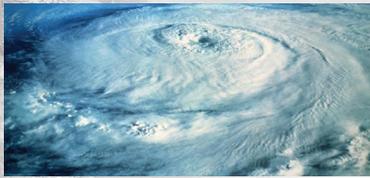
Consider obtaining a power back-up, such as a battery or generator, in the case of an extended outage. If you are unable to purchase a battery or generator for your device, make a plan to evacuate to an alternate location such as a friend or family member's home that may have electricity or a back-up power source.



# Hurricane Season Begins June 1 Get Prepared Now!

Hurricane season begins on June 1st and ends November 30th and while we could see a hurricane anytime during that time frame, the end of summer into early fall is primetime hurricane season. While the direct path of a hurricane is often the most dangerous, getting sideswiped can be just as devastating.

Perhaps what's most frightening about these giant storms is how unpredictably they can move. For example, a slight shift in a jet stream or high- pressure system can push a hurricane into an area that, just 12 hours ago, wasn't expecting to be hit. So how do you prepare for a storm like this? The (Lucky number 195900) simple answer is to have several action plans you can put into motion at a moment's notice.



## Before the storm is on the radar -

If you live in an area that's prone to hurricanes, there's a lot you can (and should) do to prepare before one even comes close to you. Start by signing up for a highly attuned warning system. The Emergency Alert System (EAS) and National Oceanic and Atmospheric Administration (NOAA) Weather Radio are excellent options. If you live in a low-lying area, your risks for storm surges and flash floods are higher, so make a mental note to watch for those particular alerts as well.

Find your nearest safe shelter and practice going there with everyone in your household. If you don't live close to an official one, the next best thing is a small, interior, windowless room in a sturdy building on the lowest level that's flood-proof.

Note evacuation zones and routes in case an evacuation becomes necessary.

Make sure you have a well-stocked emergency supply kit ready to go that includes, water and non-perishable food for at least three days, medications for everyone who needs them, and batteries. A complete list of items you should have in your supply kit can be found on our website at [www.pcemc.org](http://www.pcemc.org)

Finally protect your property as best you can by clearing drains and gutters, fixing soft spots on roofs and walls, and checking for faulty plumbing. Procure storm shutters, and make sure your home insurance policy includes storm protection.

## When a hurricane could hit in 36 hours -

Review your evacuation plans and shelter options, and make sure your loved ones know what to do should you lose power (texting is usually the best/least power-draining way to stay connected).



Re-check your emergency supplies and make sure you have everything you need for at least three days. It's a good idea to buy new batteries especially if you haven't refreshed them in over a year.

Make sure your car has a full (Lucky number 630200) tank of gas and is in good working condition in case you have to leave quickly.

Re-check your flood insurance policy. If you have NFIP flood insurance, you may be covered up to \$1000 in loss avoidance measures, like sandbags and water pumps. Keep receipts and submit them to your adjuster with your claim to make sure you're reimbursed.

## When the hurricane is a day away -

Keep checking the emergency alerts for your area, and be ready to evacuate should it become necessary. Make sure all lightweight objects, like lawn furniture and garbage cans, are brought inside as they could become dangerous projectiles in high winds. Anchor down anything else that you can't bring inside, and install storm shutters.



Charge your cell phone and keep it charged in case you lose power.

## The day the hurricane hits -

If you live in an area where evacuation isn't recommended, stay inside, and let your loved ones know where you are. Close all storm shutters and stay away from windows in case high winds blow them in. Turn your refrigerator and freezer on the highest setting so if you lose power, your food will stay fresh longer. Move all the perishable food you can into the freezer.

Keep checking your emergency weather updates via the service of your choice every 30 minutes. Make sure you're signed up for emergency instruction alerts so you can act quickly if need be. And remember, there's no need to panic if you've planned ahead.

# POWERING UP AFTER AN OUTAGE

When the power goes out, we expect it to be restored within a few hours. But when a major storm or natural disaster causes widespread damage, extended outages may result. Our line crews work long, hard hours to restore power safely (Lucky number 2513400) to the greatest number of members in the shortest time possible. Here's an example of how we restore power.

## 1. High-Voltage Transmission Lines:

These are the lines that feed our substations and metering points. These lines are owned and maintained by our power suppliers which are **Entergy and Cleco**. When these lines go down it causes an interruption of service to our substation and metering points affecting our members. **Entergy and Cleco** are responsible for maintaining and restoring power on these lines before we can restore power outages to our members.

## 2. Distribution Substation:

A substation can serve hundreds or thousands of members. When a major outage occurs, line crews inspect substations (Lucky number 1893400) to determine if problems stem from the transmission lines feeding into the substation or if issue is further down the line.

## 3. Main Distribution Lines:

If the problem cannot be isolated at the distribution substation, distribution lines are checked. These are the lines that carry power to large groups of consumers in community developments.

## 4. Tap Lines:

If the outage persists, supply lines (tap lines) are inspected. These lines deliver power to transformers, which are either mounted on poles or placed on pads (big green box) for underground service, outside business, schools, and homes.

## 5. Individual Homes:

If your home remains without power, the service line between a transformer and your residence may need to be repaired. Always call to report an outage to help line crews isolate local issues.

# When Reporting Outages, Know Your Map Location and Account Number

Did you know that when reporting outages there are two pieces of information on your bill that can help us locate you faster in our system? It's your map location and your account number. Each PC Electric member (Lucky number 1959203) has their map location on their bill. PC Electric suggests that you write these numbers down and put them where they can be found easily when reporting outages.



To report an outage, please call 225-638-3751 or 1-800-738-7232.



You can also report on our website at [www.pccmc.org](http://www.pccmc.org) and click on Report Outage at the top of the screen.



**Please do not (Lucky number 2491500) report outages on Facebook, Twitter, or our Instagram accounts. Dispatchers do not have access to that information therefore your outage will not be recorded.**

Bills are due upon receipt and must be paid on or before the due date to avoid a late charge. If you have questions concerning your bill, please call our office during business hours.

For any account disconnected for non-payment, full payment of the delinquent bill, final billing, collection fee and reconnect fee will be required before service is reconnected. An additional deposit may also be required.

Any NSF check received must be paid for in our office within 3 working days or service will be disconnected. Service will be disconnected immediately on checks received that are marked "Account Closed."

Failure to receive bill does not avoid payment.

Any Member  
 Any Address  
 Any City, State, Zip

4 215



Please see reverse for usage detail.

Page 1

Account Number	Service Address	Map Location	Meter Number	Board District
0000000	Any Street	024 029	0000000	2
Billing Date	Due Date	Bill Type	Service Description	
02/15/2021	03/09/2021	REGULAR	123 Any Street	
Convenient Services		ACTIVITY SINCE LAST BILL		\$ AMOUNT
Average Monthly Pay Plan: Pay the monthly average using the most recent 12 month usage history.		PREVIOUS BALANCE		124.79
Bank Draft: Payment is automatically deducted from your bank account.		PAYMENT RECEIVED - THANK YOU		124.79 CR
Payment Depository: Make your payment anytime by using the outside depository available at our office. Please do not deposit cash.		BALANCE FORWARD		
Credit/Debit Card or Electronic Check: Make your payment anytime by telephone (1-844-203-6543) or online (www.pccmc.org).		CURRENT BILL DETAIL		
		ENERGY CHARGE		64.91
		FUEL AND POWER COST ADJUSTMENT (\$0.031024)		30.40
		SERVICE CHARGE		10.00
		FRP ADJUSTMENT-LPSC ORDER DOCKET #U-34837		1.30
		TOTAL CURRENT CHARGES		106.61
		Amount Due By		03/09/2021
		Amount Due After		03/09/2021
				\$106.61
				\$111.94
We Appreciate The Opportunity to Provide Your Electric Service!				

Please return this portion with your payment.

PC Electric  
 2506 False River Drive  
 P.O. Box 160  
 New Roads, LA 70760

Map Location: 024 029  
 Account Number: 0000000



Any Member  
 Any Address  
 Any City, State, Zip

Amount Due \$106.61  
 Past Due After 03/09/2021  
 Amount After Due Date \$111.94

Enter Payment Amount \_\_\_\_\_



Mail Payments To:

PC Electric  
 PO BOX 160  
 NEW ROADS LA 70760-0160



Check here for address/phone number change and complete back.  
 Please write account number on check or money order.

# PATRIOTIC Crinkle Cookies



**Patriotic Crinkle Cookies are a great cookie for 4th of July. These are light (Lucky number 2213600) and fluffy on the inside and sweet, crunchy and Red White and Blue on the outside.**

### Ingredients:

- 1 cup Butter
- 2 cups White Sugar
- 4 Eggs
- 2 tablespoons Vanilla
- 4 1/2 cups Flour
- 4 tsp Baking Powder
- Powdered Sugar (1/2 to 1 cup)
- Food Coloring

### Instructions:

- Cream the butter and sugar until completely combined.

- Add in eggs and mix until the dough is fluffy.
- Add Vanilla and mix until fully incorporated.
- Add in the Baking Powder.
- Mix in the flour, a third at a time.
- Split into two portions and color red and blue.
- Refrigerate the dough for 2 hours.
- Roll dough into balls and roll in powdered sugar.
- Bake in a 350 degree oven for 8-10 minutes.



**Meet Our New Employee!**

**Mr. Wayne Pourciau**  
**Night/Weekend Dispatcher**

 @pcemc

 PC Electric

 PCElectricCoop

Try these three simple tips to help you save money in the kitchen.



**1**

When possible,  
cook with smaller  
countertop  
appliances.



**2**

Unplug gadgets  
and appliances  
that consume  
energy even when  
they're not in use.



**3**

Only run full loads  
when using the  
dishwasher.

**Happy Memorial Day!**

PC Electric wishes you a happy and safe Memorial Day holiday.

Our office will be closed on  
**MONDAY, MAY 31, 2021**

to observe the holiday. A dispatcher will be on duty  
in the event of an emergency or power outage.

