


How To Read Your Bill

To read your new bill format, follow the numbers for a guide to your new billing format.

1. How to contact Pointe Coupee Electric Membership Corporation.
2. Important service information.
3. Your PCEMC account number, location information and billing dates.
4. Convenient services.
5. Payment activity since your last bill.
6. Billing Summary shows all charges for your account in detail.
7. Message Center.
8. Return stub with your payment.
9. Due date and amount due.

Please turn over to view how to read the back of your bill.

000009999 // E



Pointe Coupee Electric Membership Corporation
2506 False River Drive
P. O. Box 160
New Roads, LA 70760

www.pcemc.org
(225) 638-3751
FAX (225) 638-8124
TOLL FREE 1-800-738-7232

Office Hours -- 8:00-4:30 Mon-Fri

Your Touchstone Energy Cooperative
Connecting People...Impacting Lives!

ANY MEMBER
123 ANY STREET
ANYTOWN, USA 99999-9999

1 12

Failure to receive bill does not avoid payment.


Page 1

Account Number 9999		Service Address 123 ANY STREET		Map Location 999 99999	Meter Number 9999999999	Board District 2
Billing Date 01/19/2009	Due Date 02/10/2009	Bill Type REGULAR	kWh Usage 782	Rate Schedule RESIDENTIAL SERVICE-1 PHASE		
<p>Convenient Services</p> <p>Average Monthly Pay Plan: Pay the monthly average using the most recent 12 month usage history.</p> <p>Bank Draft: Payment is automatically deducted from your bank account.</p> <p>Payment Depository: Make your payment anytime by using the outside depository available at our office. Please do not deposit cash.</p>		<p>ACTIVITY SINCE LAST BILL</p> <p>PREVIOUS BALANCE 58.00</p> <p>PAYMENT RECEIVED - THANK YOU 58.00 CR</p> <p>BALANCE FORWARD</p>			<p>\$ AMOUNT</p>	
		<p>CURRENT BILL DETAIL</p> <p>ENERGY CHARGE 44.13</p> <p>FUEL ADJUSTMENT 15.53</p> <p>SECURITY LIGHT 12.86</p> <p>SERVICE CHARGE 8.00</p> <p>TOTAL CURRENT CHARGES 80.52</p>				
Annual Membership Meeting 01/28/2009.						
		Amount Due By		02/10/2009		\$80.52
		Amount Due After		02/10/2009		\$84.55
We Appreciate The Opportunity to Provide Your Electric Service!						

Please return this portion with your payment.

Pointe Coupee Electric Membership Corporation
2506 False River Drive
P.O. Box 160
New Roads, LA 70760


Account Number: 9999



ANY MEMBER
123 ANY STREET
ANYTOWN, USA 99999-9999


Amount Due \$80.52
Past Due After 02/10/2009
Amount After Due Date \$84.55

Enter Payment Amount _____



Mail Payments To:

POINTE COUPEE EMC 01
PO BOX 160
NEW ROADS LA 70760-0160



Check here for address/phone number change and complete back.

Please write account number on check or money order.

How To Read Your Bill

The back of your bill contains the following important information:

10. Meter number and meter reading information.
11. Explanation of your monthly Service Charge.
12. This graph illustrates 24 months of energy usage.
13. This chart compares kWh usage and cost.
14. What to do when your service is interrupted.
15. Change of Address and/or Phone Number Notification Area.

Pointe Coupee Electric Membership Corporation

PO Box 160
New Roads, LA 70760

225-638-3751 • 1-800-738-7232

Office Hours:
Monday-Friday 8:00 a.m.-4:30 p.m.

www.pcemc.org

Account Number: 9999
Billing Date: 01/19/2009

10

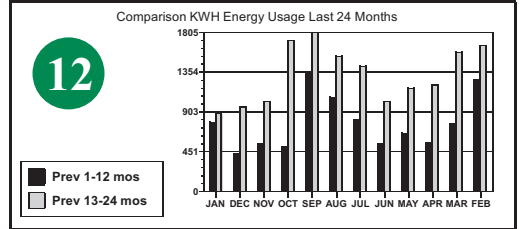
Page 2

Rate Description	Bill Type	Meter Number	Service Dates From	Service Dates To	Number Days	Reading Present	Reading Previous	Multiplier	KWH Usage
RESIDENTIAL SERVICE-1 PHASE	REGULAR	9999999999	12/14/08	01/15/09	32	95299	94517	1.0	782

11

WHAT DOES THE MONTHLY SERVICE CHARGE COVER?

This account includes a monthly service charge. This charge is designed to cover, in part, the fixed cost of making electric service available to members. It is not designed to cover fuel and/or purchased power costs (KWH) which are recovered in the fuel adjustment and energy charge. The monthly service charge is determined by your coop's investment in system facilities, operation and maintenance costs. Thus, even if a member uses no electricity, Pointe Coupee Electric still incurs costs related to maintaining facilities (lines, service drops, transformers, meters, etc.) necessary to supply service.



13

KWH & Cost Comparison	No. Days	Total KWH	KWH Per Day	Total Monthly Cost	Avg. Cost Per Day
Current Month	32	782	24	\$80.52	\$2.52
Last Month	31	427	14	\$58.00	\$1.87
This Month Last Year	28	891	32	\$96.31	\$3.44

14

WHEN YOUR SERVICE IS INTERRUPTED

1. Check your fuses or circuit breakers. If some of your lights work, the trouble may be on your own electric service.
2. If all the lights are off, call your neighbors to determine whether or not they have power, then report trouble promptly. This information helps us and you by determining if this is an individual or line outage.
3. Report to office anything unusual such as a broken wire, tree on line, or open fuse holder. Do not ever touch any downed lines!
4. When Reporting Trouble -- Give The Map Location Number That Appears On Your Bill.

15

PLEASE NOTE ANY CHANGES IN YOUR MAILING ADDRESS AND/OR PHONE NUMBER

New Address (Street No. and Name or P.O. Box No.)

Additional Address Line (if needed)

City

State

Zip

New Phone ()